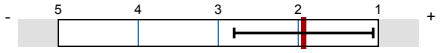
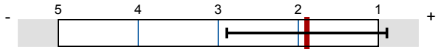
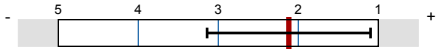
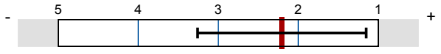
IR Reports

(DCC Student Survey Spring 2010 - City Park)

No. of responses = 863

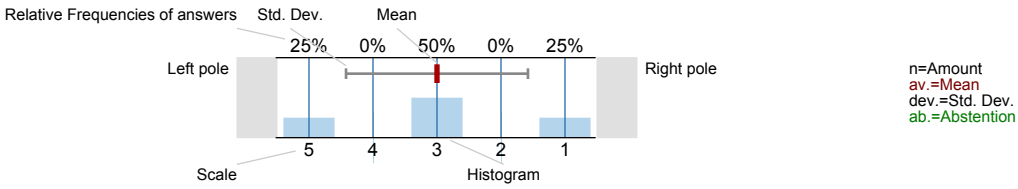
Overall indicators

Global Index		av.=2.2 dev.=1
1. DSS: General Questions		av.=1.5 dev.=0.8
2. Library Questions		av.=1.9 dev.=1.1
3. DSS: Service Learning Questions		av.=1.9 dev.=0.9
5. DSS: Website Questions		av.=1.9 dev.=1
6. DSS: Online Resources		av.=2.1 dev.=1
7. DSS: Campus Police Questions		av.=2.2 dev.=1.1
8. DSS: Security Issues		av.=2.5 dev.=0.7
11. DSS: Communication to the Community		av.=2.4 dev.=1.1

Survey Results

Legend

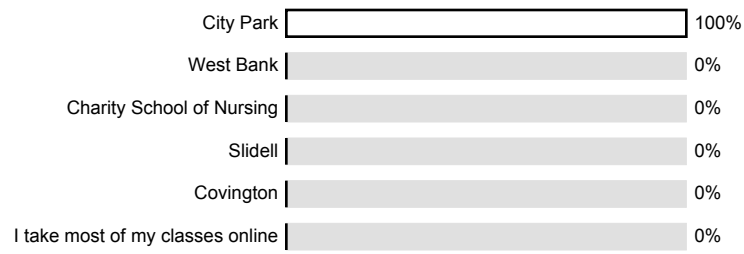
Question text



n=Amount
av.=Mean
dev.=Std. Dev.
ab.=Abstention

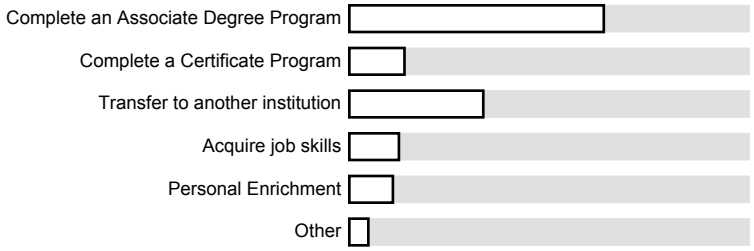
1. DSS: General Questions

1.1) On which Delgado campus/site do you take most of your classes?



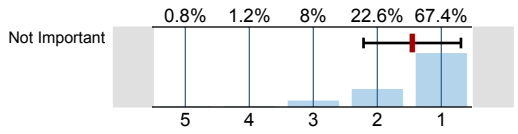
n=863

1.2) My purpose for attending Delgado is to: (Check all that apply)



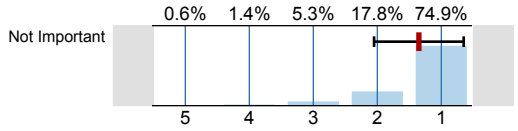
n=863

1.3) Variety of program choices



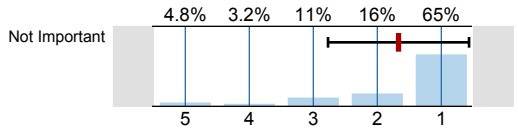
n=847
av.=1.5
dev.=0.8

1.4) Ability to acquire job skills



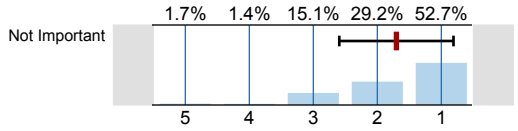
n=847
av.=1.4
dev.=0.7

1.5) Ability to transfer to a 4 year institution



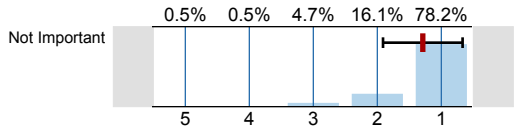
n=848
av.=1.7
dev.=1.1

1.6) A nurturing environment



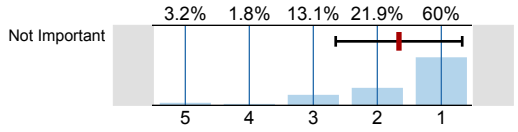
n=843
av.=1.7
dev.=0.9

1.7) Knowledgeable faculty



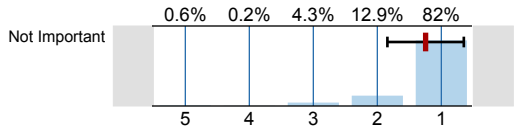
n=843
av.=1.3
dev.=0.6

1.8) Inprove basic math, english & reading skills



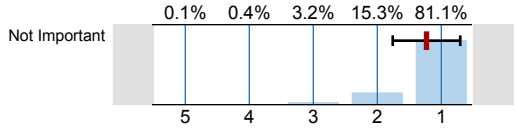
n=846
av.=1.7
dev.=1

1.9) Affordability



n=843
av.=1.2
dev.=0.6

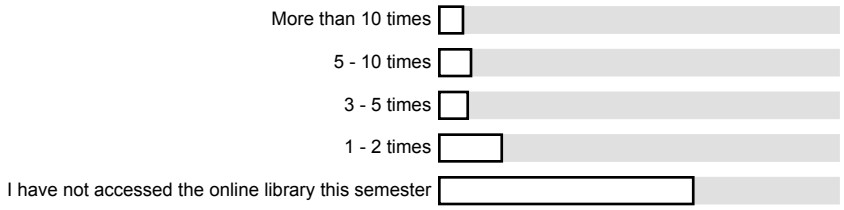
1.10) Convenient class times & locations



n=845
av.=1.2
dev.=0.5

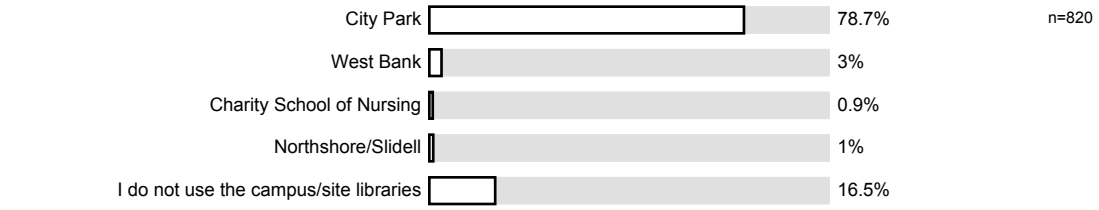
2. Library Questions

2.1) How often have you accessed the library online this semester?

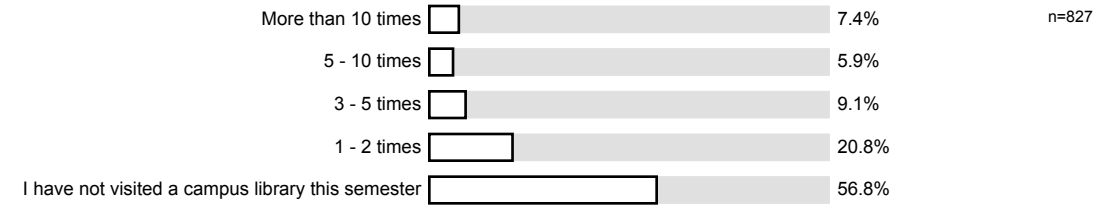


n=846

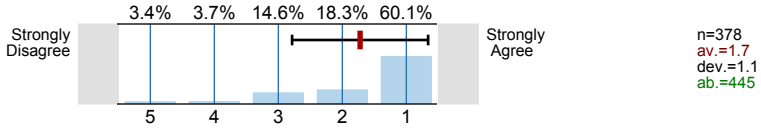
2.2) On which Delgado Community College campus/site are you most likely to use the library?



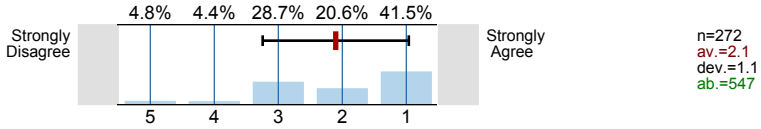
2.3) How often have you visited a campus library this semester?



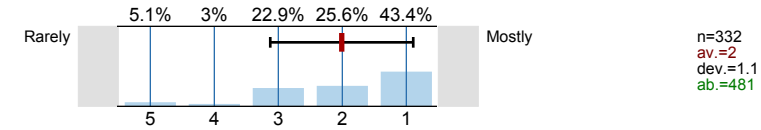
2.4) A librarian was available to assist me when needed, in the campus library?



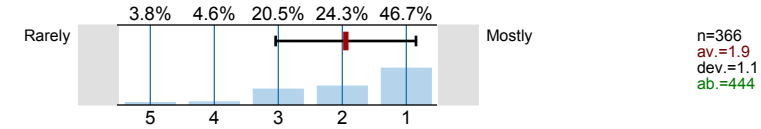
2.5) A librarian was available to assist me when needed, in the online library?



2.6) Does the online library usually have the materials you need?

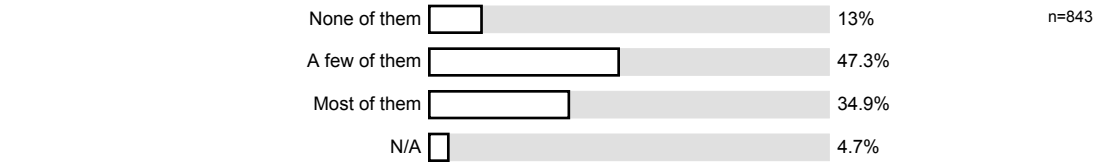


2.7) Does the on campus library usually have the material you need?

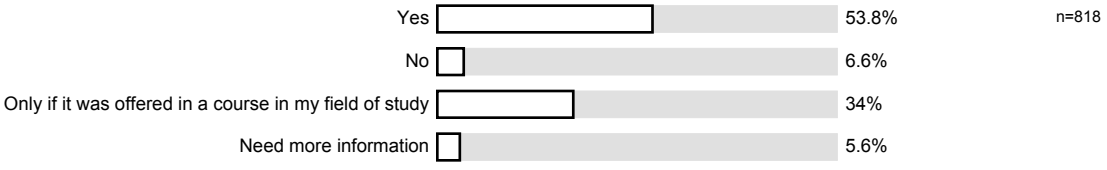


3. DSS: Service Learning Questions

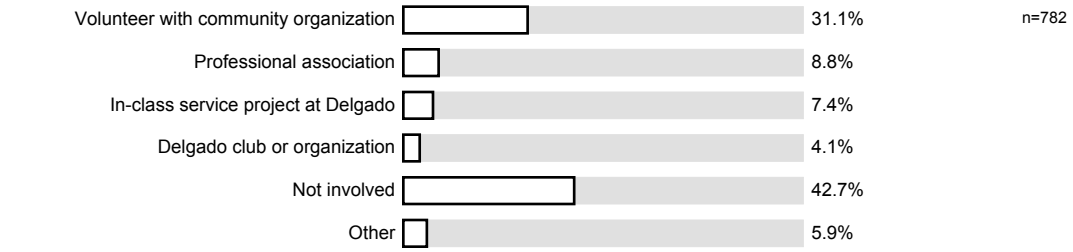
3.1) How many of your classes provide hands-on-experiences, where you apply what you learn in real world situations?



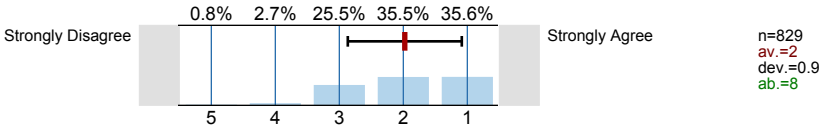
3.2) Would you be interested in taking a class that allowed you to apply what you learn in a real world situation while providing a service to a non-profit agency in the community?



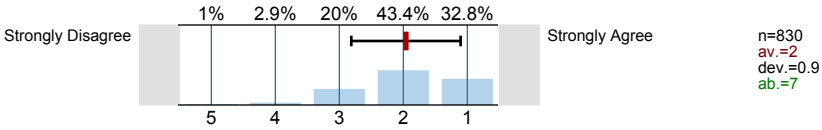
3.3) In what ways have you been involved in your community?



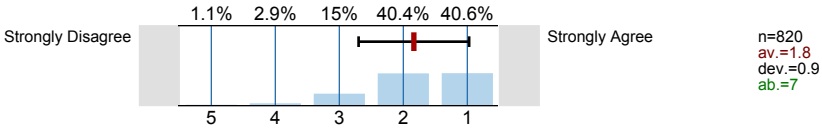
3.5) I believe that every citizen has a responsibility to serve the community.



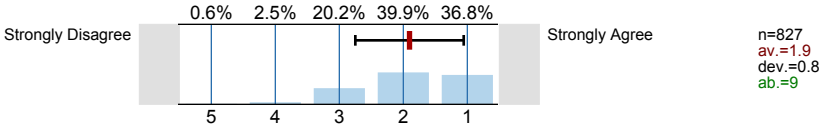
3.6) I am concerned about local community issues.



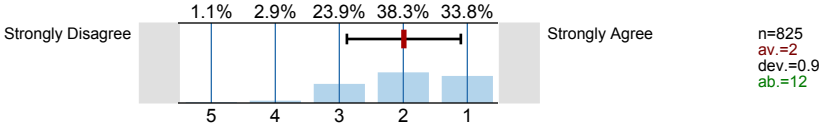
3.7) I feel that social problems influence the quality of life in my community.



3.8) I believe I can make a difference in my community.

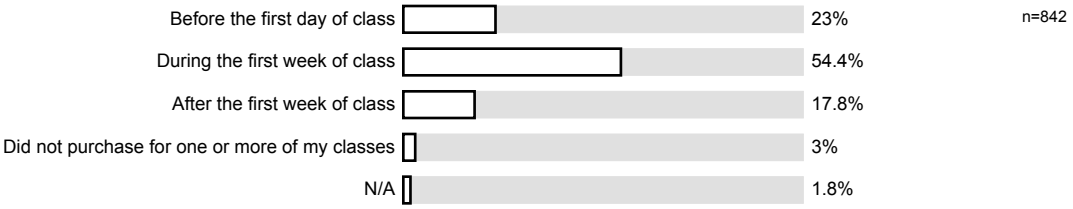


3.9) Being involved in a program to improve my community is important.

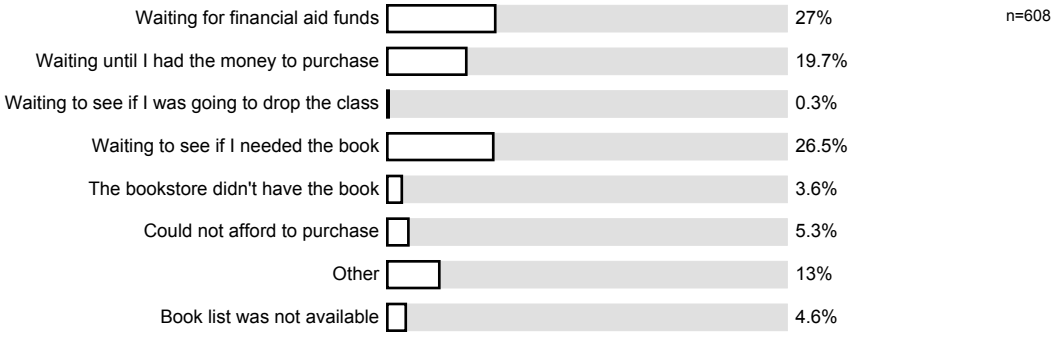


4. DSS: Textbook Questions

4.1) When did you purchase your textbook(s) for this semester's class(es)?

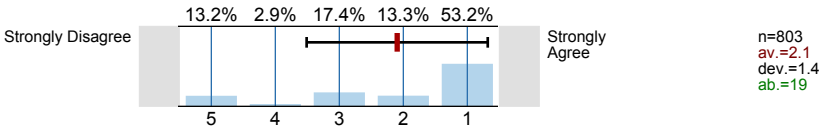


4.2) If you purchased your textbook(s) after the semester began or did not purchase at all, why?

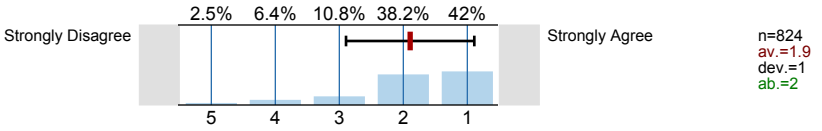


5. DSS: Website Questions

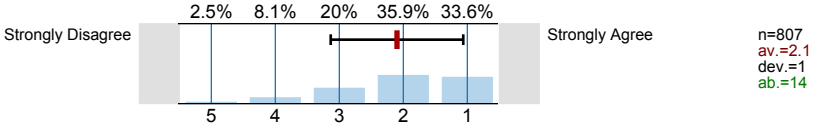
5.1) I prefer to complete admissions and registration online (applying for admission, applying for financial aid, registering) rather than face-to-face at the College.



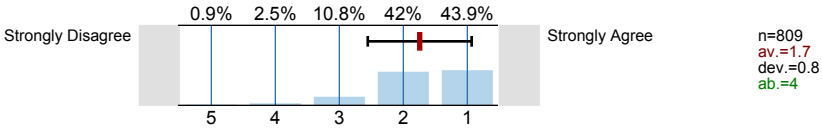
5.2) The Delgado website is user friendly and easy to navigate.



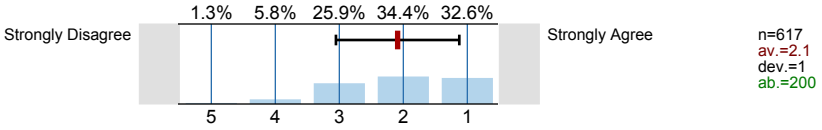
5.3) The information on the DCC webpage about my program is helpful.



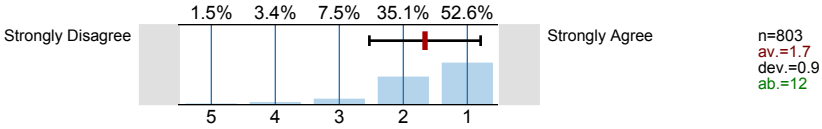
5.4) The "Current Students" page on the Delgado website contains a comprehensive list of student services and college resources.



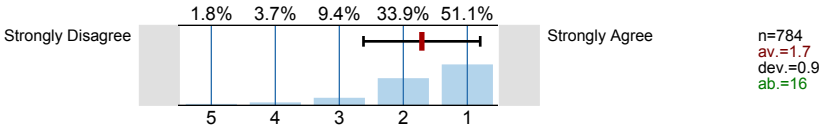
5.5) The "Future Students" page on the Delgado website contains all the infomation future students need to know about us.



5.6) Checking my Delgado email is user friendly.

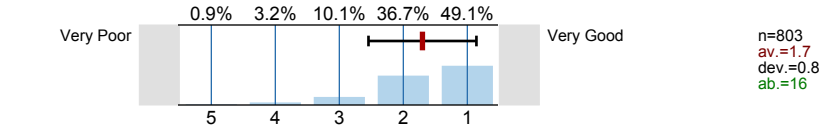


5.7) Accessing the Online Classroom (Blackboard) is user friendly.

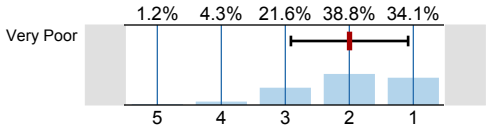


6. DSS: Online Resources

6.1) Blackboard

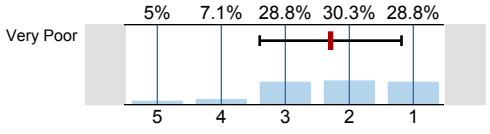


6.2) Computer labs



n=657
av.=2
dev.=0.9
ab.=155

6.3) Help Desk /DCCLIVE!/1-866-271-1458



n=660
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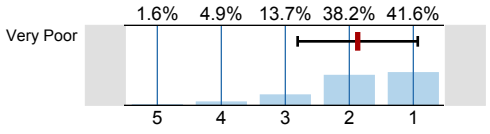
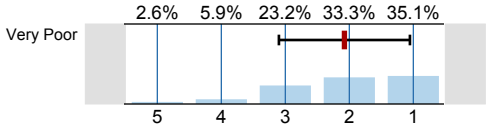
dev.=1.1
ab.=145

6.4) Student Self-serve



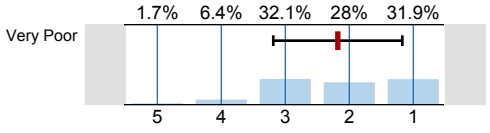
n=794
av.=1.9
dev.=0.9
ab.=19

6.5) Online Admissions



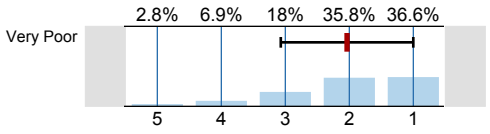
n=730
av.=2.1
dev.=1
ab.=83

6.6) Tegrity (recorded lectures)



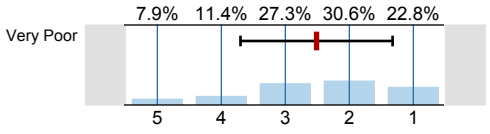
n=533
av.=2.2
dev.=1
ab.=263

6.7) Online Registration



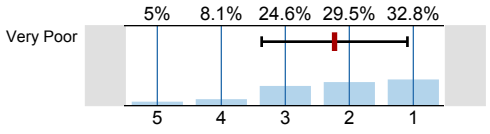
n=755
av.=2
dev.=1
ab.=48

6.8) System availability



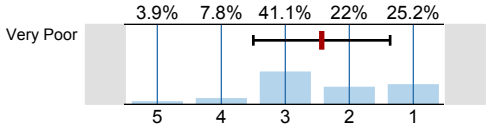
n=769
av.=2.5
dev.=1.2
ab.=38

6.9) Online Financial Aid



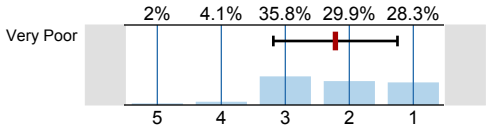
n=641
av.=2.2
dev.=1.1
ab.=159

6.10) Online Tutoring



n=436
av.=2.4
dev.=1.1
ab.=365

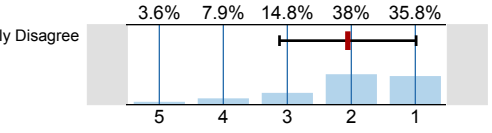
6.11) Online Library resources



n=492
av.=2.2
dev.=1
ab.=319

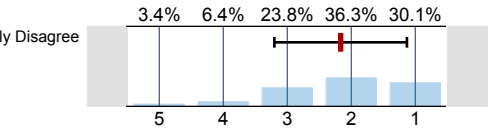
7. DSS: Campus Police Questions

7.1) Campus/site police officers are visible.



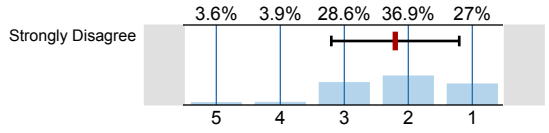
n=786
av.=2.1
dev.=1.1
ab.=32

7.2) Campus/site police officers act professionally.



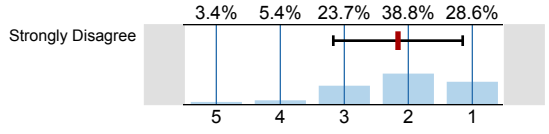
n=738
av.=2.2
dev.=1
ab.=78

7.3) Campus/site police officers are competent.



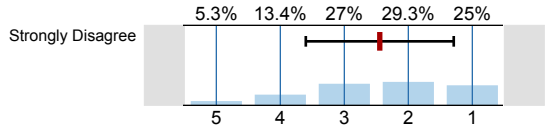
n=716
av.=2.2
dev.=1
ab.=94

7.4) I feel safe while at my campus/site.



n=793
av.=2.2
dev.=1
ab.=23

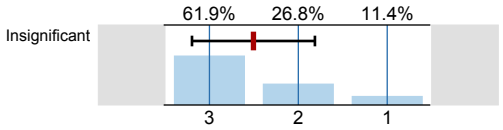
7.5) There are enough police officers at my campus/site.



n=771
av.=2.4
dev.=1.2
ab.=46

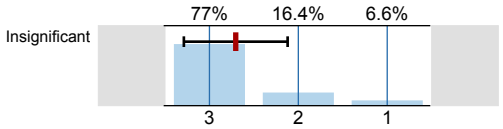
8. DSS: Security Issues

8.1) Loud music from vehicles/Portable radios



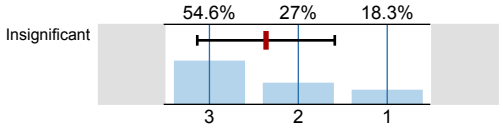
n=721
av.=2.5
dev.=0.7
ab.=90

8.2) Car horns/Alarms



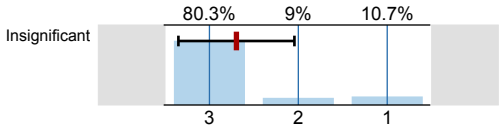
n=713
av.=2.7
dev.=0.6
ab.=94

8.3) Classroom disruptions by students



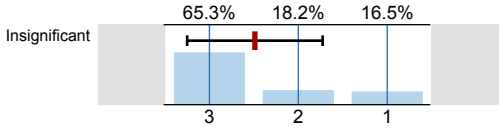
n=721
av.=2.4
dev.=0.8
ab.=86

8.4) Visible drug possession and use



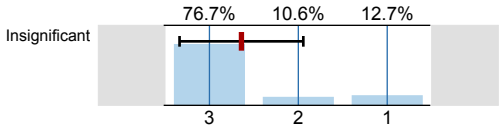
n=636
av.=2.7
dev.=0.7
ab.=168

8.5) Thefts



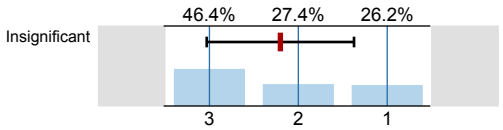
n=655
av.=2.5
dev.=0.8
ab.=151

8.6) Physical assaults or threats of violence



n=639
av.=2.6
dev.=0.7
ab.=165

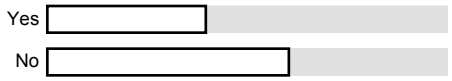
8.7) Loud and/or profane language



n=698
av.=2.2
dev.=0.8
ab.=102

9. DSS: Transfer Advising - Answer only if you are planning to transfer to another institution

9.1) Have you received assistance in evaluating your credits from another school to be applied at Delgado?

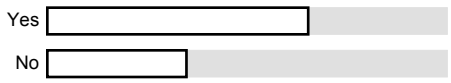


n=684

9.2) Has Delgado provided you with the information you need in order to transfer credits to another institution.

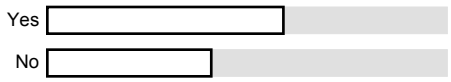
n=672

9.3) Do you know how to find information about perspective colleges/universities you are hoping to attend?



n=667

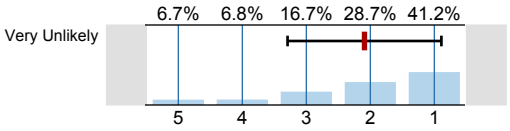
9.4) Do you know what the admissions requirements are for the prospective colleges/univeristies you are hoping to attend?



n=671

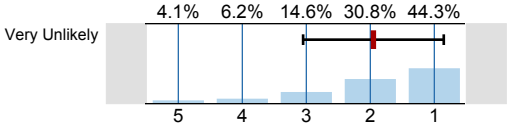
10. DSS: Communication to Students

10.1) U.S. Post Office



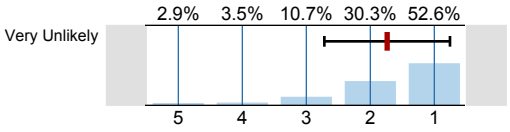
n=809
av.=2.1
dev.=1.2

10.2) Email from administration



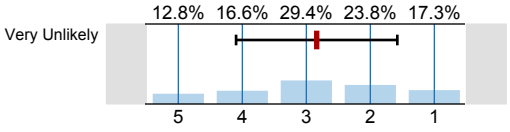
n=802
av.=2
dev.=1.1

10.3) Email from faculty/staff member



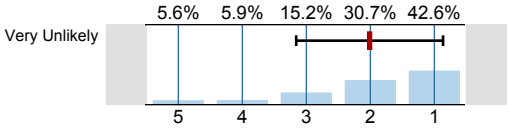
n=802
av.=1.7
dev.=1

10.4) Flyers/Handouts



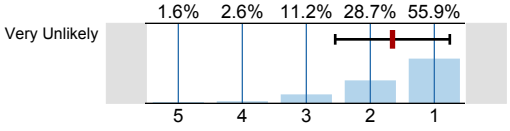
n=802
av.=2.8
dev.=1.3

10.5) Blackboard announcements



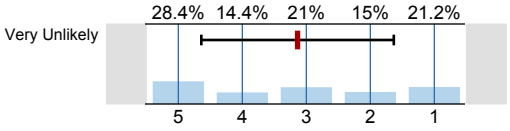
n=810
av.=2
dev.=1.1

10.6) Announcements in class



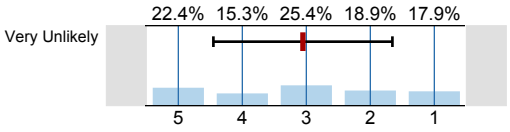
n=805
av.=1.7
dev.=0.9

10.7) Facebook/Twitter (social networking)



n=811
av.=3.1
dev.=1.5

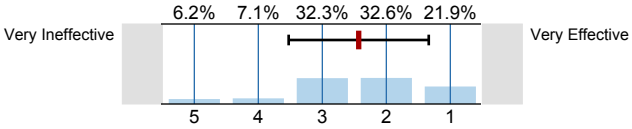
10.8) Web advertisements



n=803
av.=3.1
dev.=1.4

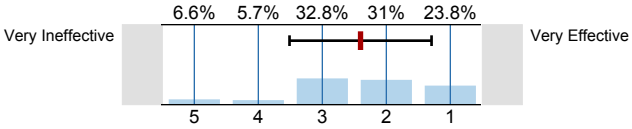
11. DSS: Communication to the Community

11.1) TV advertisements



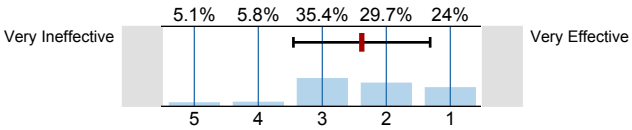
n=709
av.=2.4
dev.=1.1
ab.=98

11.2) Radio advertisements



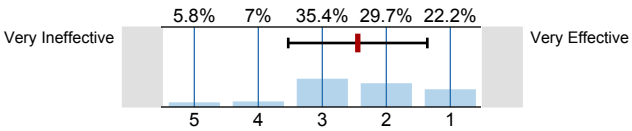
n=722
av.=2.4
dev.=1.1
ab.=86

11.3) Internet advertisements (NOLA.com, NewOrleans.com)



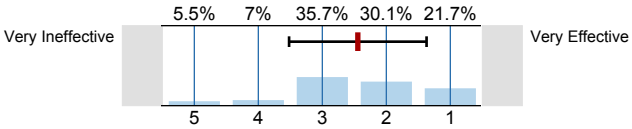
n=704
av.=2.4
dev.=1.1
ab.=99

11.4) Billboards



n=704
av.=2.4
dev.=1.1
ab.=101

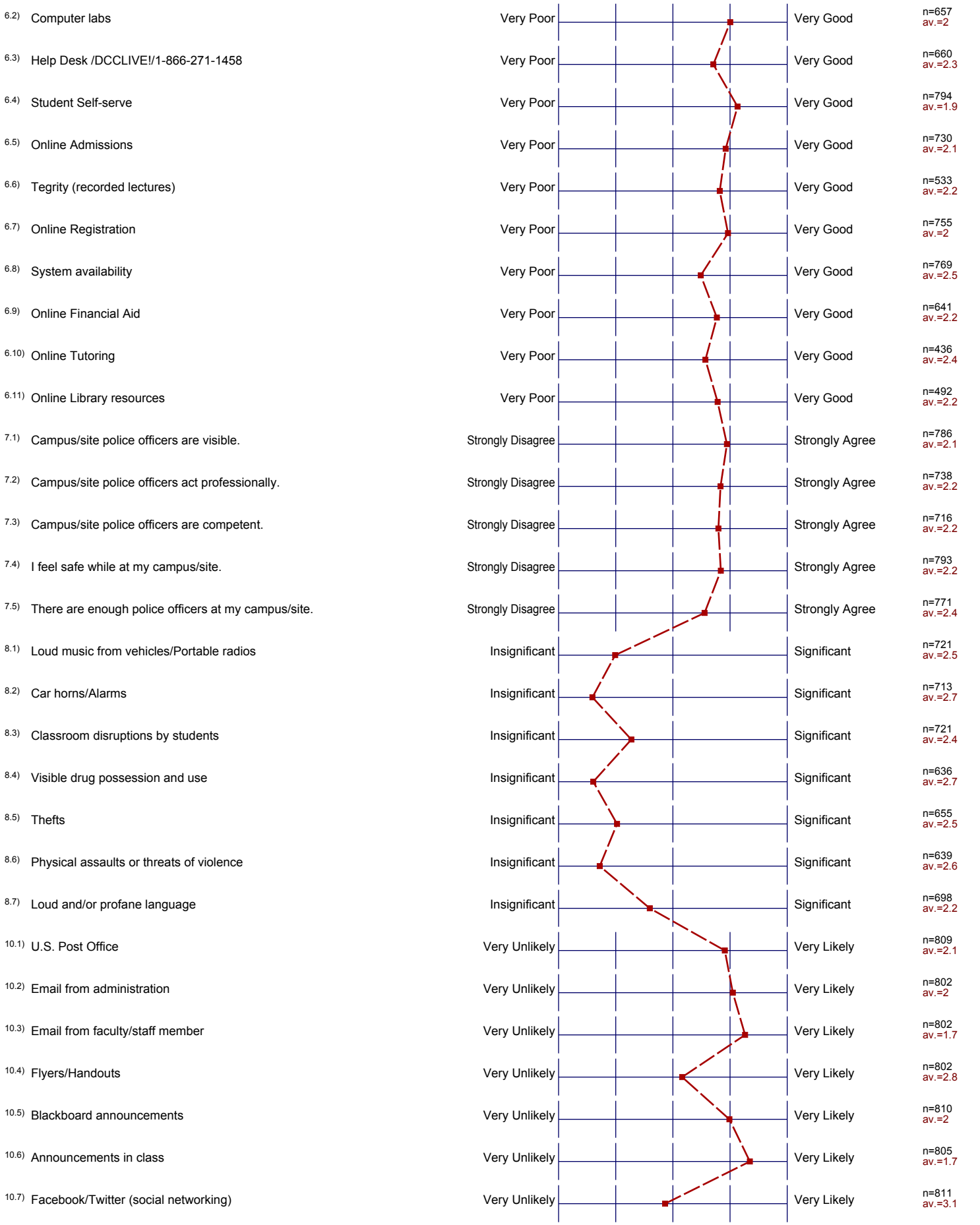
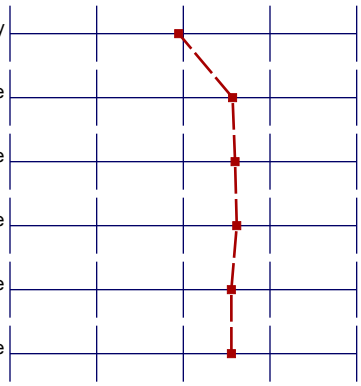
11.5) Newspaper & magazine ads



n=705
av.=2.4
dev.=1.1
ab.=106

Profile

Subgroup: DCC Student Survey Spring 2010 - City Park


6.2) Computer labs
Very Poor
Very Good
n=657
av.=2
6.3) Help Desk /DCCLIVE!/1-866-271-1458
Very Poor
Very Good
n=660
av.=2.3
6.4) Student Self-serve
Very Poor
Very Good
n=794
av.=1.9
6.5) Online Admissions
Very Poor
Very Good
n=730
av.=2.1
6.6) Tegrity (recorded lectures)
Very Poor
Very Good
n=533
av.=2.2
6.7) Online Registration
Very Poor
Very Good
n=755
av.=2
6.8) System availability
Very Poor
Very Good
n=769
av.=2.5
6.9) Online Financial Aid
Very Poor
Very Good
n=641
av.=2.2
6.10) Online Tutoring
Very Poor
Very Good
n=436
av.=2.4
6.11) Online Library resources
Very Poor
Very Good
n=492
av.=2.2
7.1) Campus/site police officers are visible.
Strongly Disagree
Strongly Agree
n=786
av.=2.1
7.2) Campus/site police officers act professionally.
Strongly Disagree
Strongly Agree
n=738
av.=2.2
7.3) Campus/site police officers are competent.
Strongly Disagree
Strongly Agree
n=716
av.=2.2
7.4) I feel safe while at my campus/site.
Strongly Disagree
Strongly Agree
n=793
av.=2.2
7.5) There are enough police officers at my campus/site.
Strongly Disagree
Strongly Agree
n=771
av.=2.4
8.1) Loud music from vehicles/Portable radios
Insignificant
Significant
n=721
av.=2.5
8.2) Car horns/Alarms
Insignificant
Significant
n=713
av.=2.7
8.3) Classroom disruptions by students
Insignificant
Significant
n=721
av.=2.4
8.4) Visible drug possession and use
Insignificant
Significant
n=636
av.=2.7
8.5) Thefts
Insignificant
Significant
n=655
av.=2.5
8.6) Physical assaults or threats of violence
Insignificant
Significant
n=639
av.=2.6
8.7) Loud and/or profane language
Insignificant
Significant
n=698
av.=2.2
10.1) U.S. Post Office
Very Unlikely
Very Likely
n=809
av.=2.1
10.2) Email from administration
Very Unlikely
Very Likely
n=802
av.=2
10.3) Email from faculty/staff member
Very Unlikely
Very Likely
n=802
av.=1.7
10.4) Flyers/Handouts
Very Unlikely
Very Likely
n=802
av.=2.8
10.5) Blackboard announcements
Very Unlikely
Very Likely
n=810
av.=2
10.6) Announcements in class
Very Unlikely
Very Likely
n=805
av.=1.7
10.7) Facebook/Twitter (social networking)
Very Unlikely
Very Likely
n=811
av.=3.1

10.8)	Web advertisements	Very Unlikely	Very Likely	n=803 av.=3.1
11.1)	TV advertisements	Very Ineffective	Very Effective	n=709 av.=2.4
11.2)	Radio advertisements	Very Ineffective	Very Effective	n=722 av.=2.4
11.3)	Internet advertisements (NOLA.com, NewOrleans.com)	Very Ineffective	Very Effective	n=704 av.=2.4
11.4)	Billboards	Very Ineffective	Very Effective	n=704 av.=2.4
11.5)	Newspaper & magazine ads	Very Ineffective	Very Effective	n=705 av.=2.4